



# Feel Better Faster With Doctor On Demand

## What Is Doctor On Demand?

No more waiting rooms, no more scheduling hassles. Doctor On Demand lets you see a doctor right away. All from your mobile device or computer.

Within minutes you'll be connected via video with a board-certified physician. They can diagnose, treat and even prescribe if necessary. Think of it like having your own personal doctor on call.

## How does it work?

The Doctor On Demand app works with any smartphone, tablet, or computer with a front-facing camera. You can download the app from the App Store, Google Play, or access care via DoctorOnDemand.com.

Registration is simple and easy. When you need a doctor, you'll be connected immediately to a US-based provider for a face-to-face video visit. Any prescriptions are sent to the pharmacy of your choice.

## Doctor On Demand Has the Highest Ratings and Most Reviews<sup>1</sup>



Typical Average Wait Time to See an Urgent Care Physician



Recommended Doctor On Demand to a Friend or Colleague<sup>2</sup>



More 5-Star Reviews Than All Major Competitors Combined<sup>3</sup>



Based on More Than 14,000 App Reviews

1. As of July 26, 2016. 2. Doctor On Demand quantitative research (N=2400). 3. American Well, MDLIVE, and Teladoc.

## What can Doctor On Demand treat?

Doctor On Demand physicians treat hundreds of conditions – including 18 of the top 20 issues seen in urgent care and the ER. Each one of their board-certified doctors and psychologists were trained in, and are based in, the U.S.

**Top Medical Issues:** Cough, cold, flu, rash, pink eye, sports injury, bug bite, urinary tract infection, vomiting, travel issues, and sore throat.

**Top Mental Health Issues:** Depression, anxiety, work-related stress, relationship issues, smoking-cessation, ADHD, mood changes, trauma, and eating disorders.

## How much does it cost?

**PPO Members:** \$20 for Urgent Care, Psychology and Psychiatry visits.

**HDHP and Indemnity Retiree Members:** Full cost until deductible is met. Once deductible is met, visits are 20% coinsurance for Urgent Care, Psychology and Psychiatry.

For more information, contact Member Support 24 hours a day, 7 days a week by calling 800-997-6196 or emailing [support@doctorondemand.com](mailto:support@doctorondemand.com).



## How to get started

1

### Download the app

Visit the App Store, Google Play, or text **ENROLL** to **68398**.

2

### Follow prompts to register

Be sure to enter your insurance when setting up your account.



To learn more, visit:

[DoctorOnDemand.com/UNSEnergy](http://DoctorOnDemand.com/UNSEnergy)

Doctor On Demand operates subject to state laws. As of July 2016, Doctor On Demand offers Medical care in 49 states including the District of Columbia (not currently available in AR). Doctor On Demand is not intended to replace an annual, in-person visit with a primary care physician. \*Doctor On Demand physicians do not prescribe Controlled Substances, and may elect not to treat or prescribe other medications based on what is clinically appropriate.